



**iust.ai**

Press Release



## **A New AI Legal Platform for Europe** ***iust.ai* brings legal support into the digital age**

*Zurich/Hamburg, April 16, 2026. **iust.ai**, a new artificial intelligence (AI)-based platform for legal advice, has launched in Switzerland, Germany, Austria, the Benelux countries, and Italy. It is aimed at individuals and small businesses that need legal support quickly, easily, and affordably. The application is available around the clock and provides clear, practical answers based on the current legal situation in the respective countries—using as little difficult-to-understand legal jargon as possible.*

The *iust.ai* platform was developed to provide people without prior legal knowledge with simple and practical access to legal issues, thereby making it easy for them to assert their rights. Users can ask their legal questions in everyday language and receive a precise answer in a matter of seconds. In addition, users can upload official letters, contracts, or other legal documents, which the platform automatically analyzes and explains in plain language. This makes access to legal support significantly more accessible—especially in situations where consulting a lawyer is either unnecessary or unaffordable.

The platform currently covers the key areas of law in the DACH region, Italy, and the Benelux countries, including the Law of Obligations, civil law, criminal law, tenancy and labor law, family law, administrative law, as well as traffic law and consumer protection law. *iust.ai* independently identifies which laws apply to a specific case, and the data is continuously updated with current legislative changes and case law.

### **Guidance, clarity, and concrete steps**

Testimonials from *iust.ai* beta users demonstrate how helpful this digital legal assistance is in everyday life. *iust.ai* has quickly provided many people with guidance, clarity, and concrete next steps in a wide variety of legal situations—without requiring any prior legal knowledge. Users from Germany, Switzerland, and Austria describe cases involving tenancy, criminal, traffic, tax, and labor law, as well as personal crisis situations (e.g., family law, debt, and divorce). They emphasize that, with the help of *iust.ai*, they were able to work through their situation step by step, understand their rights, learn about important deadlines and legal terminology, and thereby draft appropriate correspondence correctly.

Both legal professionals and private individuals highlight the clear language, precision, and legal quality of the responses. They particularly appreciate the structured recommendations for action, the ability to ask open-ended questions, and the specific references to relevant legal provisions. For many of the respondents, using *iust.ai* led to greater confidence, self-assurance, and the ability to take action—for example, when terminating a lease early, defending against unjustified claims or threats, preparing for proceedings and meetings, and successfully enforcing wage claims.

### **Highest Data Protection Standards**

*iust.ai* places particular emphasis on its data protection standards. All inquiries and documents are processed and stored in encrypted form, in compliance with both the revised Swiss Data Protection Act (DSG) and the requirements of the European GDPR.

### **Pricing models**

Getting started is free, with a basic package including seven legal questions and document uploads over a seven-day period. For extended use, various affordable subscription plans are available.

Although *iust.ai* can reliably clarify many everyday legal issues, the platform explicitly notes that in complex or legally risky situations, personal consultation with a lawyer is still recommended. The AI is intended as an initial guide and helpful source of clarity—but not as a complete substitute for professional legal representation.

**iust.ai** marks the beginning of a new era of digital access to the law. The platform offers a fair, understandable, and modern alternative to traditional legal advice—a step toward greater justice and equal opportunity in legal matters.

**Note to editors:** With the promo code **MEDIA7IUSTAI032026**, you can fully use or test *iust.ai* for seven days starting from your first login.

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## **FAQ - *iust.ai* (March 2026)**

### **What is *iust.ai*?**

*iust.ai* is a new online platform for AI-powered legal advice, currently available in Germany, Switzerland, Austria, the Benelux countries, and Italy. It allows users to ask legal questions around the clock, upload documents such as contracts or official letters, and receive immediately understandable, practical answers. The goal is to make access to the law easier, faster, and more affordable.

### **Who is behind *iust.ai*?**

*iust.ai* specializes in key areas of everyday law, including the Law of Obligations, tenancy and labor law, family law, consumer law, administrative and municipal law, traffic law, and criminal law. The platform automatically identifies which laws are relevant in each individual case and provides context-specific answers.

### **What areas of law does the platform cover?**

*iust.ai* specializes in key areas of everyday law, including the Law of Obligations, tenancy and labor law, family law, consumer law, administrative and municipal law, traffic law, and criminal law. The platform automatically identifies which laws are relevant in each individual case and provides context-specific answers.

### **How does the technology behind it work?**

The platform uses a language AI specifically trained for the relevant legal jurisdiction. It has been trained using legal documents, statutory texts, and case studies. The AI can process questions in everyday language, analyze the legal context, and formulate a clear response. The content is continuously updated to reflect current legislative changes and case law, and the quality of the responses is regularly reviewed by legal experts.

### **Is this legal—can AI provide legal advice?**

Yes, as long as it does not constitute legally binding advice or representation in court, but rather serves as an initial orientation.

*iust.ai* is intended as a digital legal information service, not as a substitute for a lawyer. In complex, high-risk, or contentious cases, the platform explicitly states that personal consultation with a lawyer is required.

### **How reliable are *iust.ai*'s answers?**

For most everyday legal questions, the answers are very reliable, up-to-date, and clearly formulated. The system is optimized for accuracy and transparency. However, for highly specialized or emotionally complex issues, the AI is only a starting point. It assumes no legal liability and does not replace professional legal representation.

### **What about data protection?**

All data—whether text queries or uploaded documents—is transmitted in encrypted form and stored on secure servers in Germany. The platform complies with the requirements of the revised Swiss Data Protection Act (DSG) as well as the provisions of the European General Data Protection Regulation (GDPR). No data is shared with third parties.

## How much does it cost to use?

Getting started with a trial is free: The so-called Starter Plan allows you to ask seven legal questions and upload one document for analysis over a seven-day period.

A one-time legal consultation with ten questions costs less than 10 euros/CHF. For more extensive use, a monthly subscription is available for 29.90 euros/CHF. For users with regular needs, plans with advanced features are available, including the Pro plan for individuals and a business model for SMEs.

## Are there specific examples of how *iust.ai* is used?

Testimonials from *iust.ai* beta users and legal professionals demonstrate how helpful this digital legal assistance is in everyday life. *iust.ai* has quickly provided people in a wide variety of legal situations with guidance, clarity, and concrete next steps—without requiring any prior legal knowledge. Users from Germany, Switzerland, and Austria describe cases involving tenancy, criminal, traffic, tax, and labor law, as well as personal crisis situations (e.g., family law; debt and divorce). Time and again, they emphasize that they were able to work through their situation step by step with *iust.ai*, understand their rights, learn about important deadlines and legal terminology, and thereby draft appropriate letters correctly.

Some of the documented cases impressively demonstrate the technology's great potential. For example, one user used *iust.ai* to prepare and file a complaint against a government agency in court—with success: the court upheld the complaint. Such examples underscore that *iust.ai* not only provides guidance but can also help people confidently exercise their rights and successfully take concrete legal action. (Additional testimonials in the appendix)

## How does *iust.ai* differ from traditional legal portals or chatbots?

*iust.ai* is the world's only online platform designed primarily for private individuals (rather than legal professionals), built on a foundation of in-depth legal logic combined with modern language AI. Unlike traditional legal portals, the platform offers an interactive, dynamic analysis of specific legal issues—not just static information or pre-written templates. Additionally, *iust.ai* is tailored to the specific legal landscape of each country.

## Are there plans to offer the platform in other languages as well?

Yes. Currently, *iust.ai* is available in over 30 languages. For now, the answers and information are based on case law data from Germany, Switzerland, Austria, the Benelux countries, and Italy. The database for France and Spain is currently in development.

## How can the press contact the team?

The *iust.ai* media team is happy to assist with interviews, background discussions, or

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# Testimonials

## How *iust.ai* has helped in practice

### Comments from lawyers

“The AI provides very clear, precise, and—depending on the information it receives—accurate answers, and it does so quickly. No prior legal knowledge is required when formulating specific questions. The recommendations and instructions for action are particularly convincing when dealing with very open-ended questions. Upon request, a specific topic is explained in great detail, including references to relevant legal provisions.”

MLaw Bruno C., Zurich

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“As a lawyer, I tried *iust.ai* and am thrilled. I asked many questions and was pleasantly surprised by the legally sound answers I received. I can wholeheartedly recommend *iust.ai*.”

Attorney Martin G., Zurich

### Germany

#### Tenancy Law - Terminating the Lease Early

“I was in a situation where I needed to get out of my lease sooner than originally planned. To be honest, I didn't know exactly what my rights were or if there was even a way to terminate the lease early.

With *iust.ai*, I was able to walk through my situation step by step. I understood what options I had, what I needed to watch out for, and how to properly draft the termination letter.

Without this support, I would probably have been stuck in the lease for much longer. This way, I was able to end the tenancy early and finally had clarity. For me, that was a huge relief.”

Edi H. Buxtehude

#### Criminal Law - Preparation for a Fraud Case

“I was involved in a fraud case and had to prepare for interviews and potential legal proceedings. The situation was very stressful at first because you don't know exactly what to expect.

With *iust.ai*, I gained a better understanding of the legal fundamentals and was able to clearly assess my own position. I went through the facts in a structured way and knew which points were relevant.

That gave me confidence. I was much better prepared and more self-assured as I moved on to the next steps because I had a clear understanding of my situation.”

Gabriel, Munich

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#### Traffic Law - Unjustified Alcohol Charge

“I received a letter accusing me of driving under the influence of alcohol—even though, in my view, no offense had been committed. That was a shock at first.

With *iust.ai*, I was able to calmly go through the case and assess my options and how to respond appropriately. I knew which deadlines I had to meet and how to structure my response effectively.

In the end, I was able to resolve the matter and get out of the situation. Without this guidance, I probably would have made mistakes or reacted far too late.”

Tom, Hamburg

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### **Tax Law – The Right Steps in a Tax Case**

“I had tax-related questions and wasn’t sure how to proceed correctly. Especially with taxes, you don’t want to make any mistakes because the consequences can quickly become unpleasant.

With *iust.ai*, I ran through my situation and understood which steps made sense and what I needed to watch out for. I had a clear structure and knew how to proceed.

That gave me a lot of confidence. I was able to tackle my issue in an organized way instead of remaining in the dark.”

Cihan, Jestetten

## **Switzerland & Austria**

### **Complaint Up**

About three years ago, I received a debt collection notice, against which I filed a legal objection. After that, nothing happened for a long time—the creditor did not request that the collection proceedings continue. For me, the matter was settled.

It wasn’t until much later, when I requested a new debt collection statement, that I got a surprise: The debt collection was still visible on the statement—marked “legal objection,” but still listed. The problem: The original creditor had since gone bankrupt.

When I inquired, the debt collection officials explained that I should have responded within three months; now it was too late. Even a written request with justification was rejected again by the debt collection office.

I then turned to *iust.ai*. Using the available documents—the debt collection statement and the debt collection office’s written rejection—I had a complaint drafted with the facts and requests and filed it with the court.

The result: The appeal was granted! For me, this case clearly demonstrates how helpful an intelligent legal tool can be. Without *iust.ai*, I probably wouldn’t have taken this step at all—and the unjustified debt collection would have remained on my record.

RM from Regensdorf

### **Threats from a former employer**

“I had a very serious problem with my former employer. He threatened me, put me under immense pressure, fired me without notice, and made serious accusations against me—including allegations related to so-called trade secrets.

Since my former employer had significant financial resources and experienced lawyers, and I had no legal knowledge whatsoever, I initially didn’t know how to defend myself. He even initiated criminal proceedings against me, after which the cantonal police showed up at my door. I was completely helpless and didn’t know what to do.

Until I came across *iust.ai*.

From the moment I discovered *iust.ai*, the situation changed fundamentally. Suddenly, I was legally informed, well-prepared, and in a position to argue on equal footing—which even surprised my former employer’s lawyers.

The program showed me in detail and in an understandable way how I needed to proceed and what rights I had. With this support, I was able to consistently defend myself and resolve the situation in a legally sound manner.

What had previously felt like a complete collapse of my world regained perspective and stability thanks to *iust.ai*.”

E. Shale, Affoltern am Albis

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### **Fitness-to-Drive Assessment**

“I moved to a different canton, and at the same time, a psychological evaluation regarding my fitness to drive was underway. Due to the move, the authorities wanted to bill me for the costs again. After just two specific questions to *iust.ai*, I had clarity: double billing was not legally permissible.

With a corresponding letter referencing the relevant legal provision, I was able to resolve the situation quickly. The authorities waived the additional fee, and the process could continue seamlessly. Thank you very much for this quick and competent support.”

S.S. Canton of Thurgau

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### **Damaged Mirror**

“One weekend, I threw a small party with about 15 friends at a cabin in the woods. After the event, the landlord claimed that someone from our group had damaged the mirror in the entryway. However, I was 100% certain that the mirror had already been broken beforehand.

The landlord demanded that I pay for the damage and threatened to file a complaint if I didn’t pay. Naturally, I was quite unsettled at first.

However, after just three specific questions to *iust.ai*, I knew exactly what the legal situation was and how I should respond correctly. With a factually worded letter based on *iust.ai*’s guidance, I was able to give the landlord a well-founded response and take a clear stance.

Since then, the matter has been settled—the mirror is no longer a point of contention. *iust.ai* gave me peace of mind in a short amount of time and helped me act calmly, objectively, and in accordance with the law.”

Nora K, Canton of Zurich

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### **Debt and Divorce**

“I was struggling with both debt and a divorce at the same time and didn’t know where to even begin. The situation was extremely stressful and confusing for me.

With iust.ai, I received tremendous help in understanding, step by step, how I needed to proceed and what rights I had—rights that were completely unknown to me until then.

Thanks to the clear and structured support, I was able to get my situation back on track and make informed decisions.

Alex, Canton of St. Gallen

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### **Problem with employer**

“I had a problem with my former employer and didn’t know at first how to proceed.

With the support of *iust.ai*, I was able to draft the necessary letters to both the justice of the peace and my former employer correctly and in a structured manner.

Thanks to the clear instructions and the software’s precise wording suggestions, I was able to consistently assert my claims—and ultimately received my outstanding wages.”

Mario O. – Vienna



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